



# SMOG CHECK ADVISORY

Official Publication of the California Department of Consumer Affairs/Bureau of Automotive Repair December 1999

## 'Tis the Season for Smog Check Program Reporting



Evaluation and analysis demonstrating the quality and performance of California's Enhanced Smog Check Program is underway to meet deadlines for numerous annual and biennial reporting requirements.

The reports are being jointly prepared by staff at BAR and the California Air Resources Board (ARB).

Among the reports due under state and federal law are:

- ❖ **Equivalency Demonstration Report to the U.S. Environmental Protection Agency (USEPA)** — a qualitative equivalency program report designed to show that California's unique program has the potential to meet the federal standard equally as well as the Inspection and Maintenance 240 (I/M240) test preferred by USEPA.
- ❖ **Biennial Evaluation Report to the USEPA of the Enhanced Inspection and Maintenance Program** — the first report that "quantifies" the emission reduction benefits of the Enhanced Smog Check Program and determines if the program is meeting the federal Clean Air Act requirements is due to the USEPA in February 2000.
- ❖ **Report to the California Inspection and Maintenance Review Committee (IMRC)**, which will be the same as the above biennial report submitted to USEPA, it also requires an assessment of the impact on emissions of the exemption of vehicles newer than five years old, a comparison of actual emission reductions being achieved by the Enhanced Smog Check Program to those required by the State Implementation Plan (SIP), and recommendations to improve the effectiveness and cost-effectiveness of the program.
- ❖ **Annual Program Data Reports to the USEPA** — allows annual monitoring and evaluation by discussing the types of activities being performed and their outcomes, including statistics and evaluations of the enforcement elements of the program, the quality control program, and the testing elements.

"Each of these reports serves a specific purpose in evaluating the Enhanced Smog Check Program," explained Acting BAR Chief Patrick Dorais. "They will determine how well various parts of the program are functioning and provide qualitative as well as quantitative information."

To meet these reporting requirements, the BAR staff has been collecting and evaluating information about the level of emissions and the quality of repairs on California's fleet of vehicles using data sent by Smog Check stations to the Vehicle Information Database (VID).

In addition, BAR began conducting random roadside inspections in February 1997 to compile a comprehensive study of the state's vehicles before and after the start of the Enhanced Smog Check Program began on June 8, 1998. Data from more than 30,000 inspections have been collected to date and will continue to be collected for the roadside survey to evaluate the effectiveness of the Smog Check Program.

Vehicles in the study are randomly selected and pulled over by the California Highway Patrol (CHP). Of those pulled over, a random stratified sample of the drivers is asked to participate in loaded-mode emissions tests. Test sites are selected to provide a representative sample of the fleet within the Enhanced Areas of the state, including the urbanized areas of Los Angeles, Sacramento, San Diego, Fresno, and Bakersfield.

While the roadside survey is the most comprehensive study ever performed on California's fleet, it will likely not reflect the full benefits of the Enhanced Smog Check Program, because of program implementation delays, according to Dorais.

"However, we can use the data from the vehicles that have gone through the Enhanced Program to project reductions that will be achieved for the remaining vehicles," he said. "We also plan to use the data to establish the additional emission reductions that can be achieved through the use of more stringent cutpoints." ❖

## COUNTDOWN TO FEBRUARY 2000

Here is a list of tips and advice provided by BAR to help stations and technicians improve their performance and strengthen California's Enhanced Smog Check Program report card to the USEPA in February. Most of you have seen them before, but they are repeated for those who haven't seen or heeded them.

- Pre-inspection data must be entered into the Emission Inspection System/Test Analyzer System (EIS/TAS) (under "Q-Mode on BAR-97 and "P-Mode" on BAR-90).
- You may abort tests only for the reasons detailed in the *Smog Check Inspection Manual* (e.g., oil leak, engine noise, etc.).
- Do not abort tests by using the reset switch on the analyzer to avoid failing the consumer's vehicle; it is an improper test procedure.
- You may replace gas caps before testing ... as long as this action is entered into the TAS as a repair.
- Stations need to enter all emissions-related repair costs charged to customers. If not, comparison to previous and current program studies may show a more dismal performance by the Smog Check industry than is actually occurring. However, BAR will have no empirical data to explain such differences. (See related story on page 3.)
- Catalytic converters should not be replaced until an engine performance diagnosis is performed and the appropriate repairs are completed. Even after computer-controlled systems are operating to specification, a catalytic converter diagnosis should be performed before "CAT" replacement.
- Enter vehicle odometer readings as instructed by the TAS. Data must be entered exactly as shown on the vehicle's odometer and must not be adjusted for odometer rollover. BAR makes that adjustment by internal analysis.
- Clean-piping vehicles is strictly prohibited!



# SNAPSHOT

Here are the Smog Check testing and repair statistics for the months of September and October 1999. As always, the "Tests Conducted" data represents all Acceleration Simulation Mode (ASM) and Two-Speed Idle (TSI) tests performed on vehicles by Smog Check stations statewide, with the number of certificates that resulted from these tests shown under "Certificates Issued." The remaining test represents only ASM and TSI first (initial) tests performed on vehicles. We are also now showing the difference between Enhanced and Basic/Change of Ownership (COO) Areas of the state.

	SEPTEMBER	OCTOBER
<i>Program Volume</i>		
Tests Conducted	966,173 *	942,758 *
Vehicles Tested	814,103	786,261
Enhanced	523,179	504,227
Basic/COO	290,924	282,026
Vehicles Failed	84,177 (10.5%)	88,502 (11.3%)
Enhanced	65,995 (12.6%)	70,334 (13.9%)
Basic/COO	18,182 ( 6.3%)	18,167 ( 6.4%)
Certificates Issued	833,495	801,921
<i>Type of Failure</i>		
Tailpipe	60,707 ( 7.5%)	64,884 ( 8.3%)
Enhanced	49,635 ( 9.5%)	53,874 (10.7%)
Basic/COO	11,072 ( 3.8%)	11,010 ( 3.9%)
Gross Polluters	19,774 ( 2.4%) **	29,146 ( 3.7%) **
Enhanced	15,032 ( 2.9%)	24,278 ( 4.8%)
Basic/COO	4,742 ( 1.6%)	4,868 ( 1.7%)
Visual	18,049 ( 2.2%)	18,982 ( 2.4%)
Enhanced	14,810 ( 2.8%)	15,917 ( 3.2%)
Basic/COO	3,467 ( 1.1%)	3,043 ( 1.1%)
Functional	42,117 ( 5.2%)	44,234 ( 5.6%)
Enhanced	31,152 ( 6.0%)	33,887 ( 6.7%)
Basic/COO	10,965 ( 3.8%)	10,317 ( 3.7%)
<i>Failure by Station Type</i>		
Test & Repair		
Enhanced	25,208 ( 9.0%)	26,434 ( 9.8%)
Basic/COO	10,361 ( 5.4%)	10,492 ( 5.7%)
GSGR		
Enhanced	12,072 ( 9.9%)	12,550 (10.8%)
Basic/COO	4,208 ( 7.9%)	4,249 ( 8.1%)
GPC		
Enhanced	2,455 (12.2%)	2,438 (13.8%)
Basic/COO	3,170 ( 7.1%)	3,034 ( 7.2%)
Test-Only		
Enhanced	25,908 (26.4%)	28,495 (29.3%)
Basic/COO	281 (13.2%)	234 (14.2%)
<i>By Type</i>		
High Emitter Profile (HEP)	17,597 (37.1%)	19,720 (40.3%)
Random 2%	6,689 (24.2%)	6,644 (30.6%)
Volunteers	6,979 (15.1%)	7,192 (16.2%)
<i>Average Reported Repair Costs</i>		
Vehicles Repaired	62,100	62,509
Average Cost (statewide)	\$ 120	\$ 124
Test & Repair Stations	\$ 99	\$ 101
GSGR Stations	\$ 110	\$ 108
GPC Stations	\$ 184	\$ 191
Repair Assistance Stations	\$ 465 *** #	\$ 463 ***
Enhanced Areas	\$ 122	\$ 127
Basic/COO Areas	\$ 116	\$ 119
<i>Consumer Assistance Program</i>		
Vehicles Receiving Repair Assistance	608	574
Vehicles Retired	176	149
Repair Cost Waivers Issued	89	141
Economic Hardship Extensions Issued	127	111

\* Includes multiple tests on same vehicle.

\*\* Subset of tailpipe failures.

\*\*\* Includes consumer co-pay.

# Corrected, misreported as \$420 in September.

## What SNAPSHOT Numbers Are Telling Us

In the September *Smog Check Advisory*, we urged technicians to enter repair cost data into the BAR-97 Emission Inspection System (EIS) or BAR-90 Test Analyzer System (TAS) every time they make repairs. Over the ensuing three months, the data show some improvement in this important area (see SNAPSHOT on previous page).

BAR uses repair cost data as an external measure that indicates that emission-reducing repairs are being performed. Using the results of previous and current studies, such as the 1996 Sacramento Prototype, BAR has compiled data on the cost of quality emission-reducing repairs. The repair costs reported by Smog Check stations are compared to those contained in these studies to see how stations measure up.

Since BAR pointed out the significance of the repair cost data, analysis of the average repair costs shows that there is improvement in the data being reported across nearly all test-and-repair station types. Those changes are illustrated in the table below.

Station Type	July	August	September	October
T&R	\$ 95	\$ 96	\$ 99	\$101
GSGR	\$107	\$106	\$110	\$108
GPC	\$178	\$188	\$184	\$191
Enhanced	\$116	\$117	\$122	\$127
Non-Enhanced	\$111	\$114	\$116	\$119

Likewise, the average repair cost statewide is climbing from \$114 in July to \$124 in October.

Statewide, repairs as a percentage of first-test failures went from 64.9 percent in July, before BAR reminded stations in the *Smog Check Advisory* to make certain they correctly enter their repair cost data, to 70.6 percent in October.

"We believe the improvements are a result of station owners becoming aware of the importance of correct reporting," said Dr. Stephen Gould, BAR's research analyst.

However, while reporting repair cost data has improved, there is little improvement in reporting test failures. In Enhanced Areas of the state, reported failures increased to 13.9 percent in October from 12.9 percent in July. But this increase appears to be because of new cutpoints that were implemented in October. There was no change in Basic Areas over the same time period.

In addition, 1,238 Enhanced Area stations conducted 50 or more tests in October but reported less than half the statewide average failure rate. Among that group, 349 stations failed under 2 percent of vehicles, and 81 of those 349 stations failed fewer than 1 percent of vehicles tested.

Likewise, there has been only a slight improvement in functional failures since July, from 5.2 percent to 5.4 percent *statewide*. ♦



## FLEET REMINDERS

### Reminders about government fleets . . .

- ❖ If your agency's BAR file number is entered into the Emission Inspection System/Test Analyzer System (EIS/TAS), your fleet vehicles do not require a certificate of compliance for a biennial Smog Check inspection.
- ❖ Without exception, government fleet managers are required to keep a copy of the Vehicle Inspection Report (VIR) for a minimum of three years for every vehicle that is tested and passes inspection.
- ❖ The Government Fleet Smog Check Program Annual Reporting Transmittal (Form 79-21) is due no later than *December 31* each calendar year, as required by Health and Safety Code Section 44019.

### And reminders for Smog Check stations inspecting government fleets . . .

- ❖ Fleet vehicles do *not* need certificates, unless their ownership is being transferred. So, enter the fleet's BAR file number only for biennial inspections to prevent issuing a certificate. If there is no BAR file number entered into the EIS/TAS, a certificate will be inappropriately issued.
- ❖ Always provide your government fleet customers with a VIR for each inspection.
- ❖ Remind your government fleet customers to submit their annual reports to BAR as required by law. If there are any questions, call BAR's Fleet Operations Unit at (916) 255-1336.

## Sacramento Smog Check Stations to Pay Almost a Quarter-Million Dollars in Restitution

Two Sacramento Smog Check stations face almost a quarter-million dollars in restitution and cost recovery, along with a month-long suspension of their auto repair and Smog Check inspection business. Starting December 2, both facilities will be suspended from performing Smog Check inspections and other automotive repair work for 30 consecutive days. Signs will be posted to advise consumers of the suspension.

The shops — Auto Emission Test Systems, Inc., doing business as Smog Shop at 212 Harding Boulevard in Roseville and Smog Stop at 4750 Florin Road in Sacramento — were the subject of a three-month investigation by the California Department of Consumer Affairs/Bureau of Automotive Repair. Based on its investigation, BAR charged the two shops with using unlicensed technicians to perform smog inspections and with performing improper inspections.

"Most Smog Check inspections are conducted by honest, specially trained technicians," said Patrick Dorais, BAR's Acting Chief. "Our goal is to continue to protect California consumers and the atmosphere by stopping shoddy inspections."

Auto Emission Test Systems corporate President David E. Williams and Secretary/Treasurer John A. Susac agreed to a 30-day suspension and three-year probationary period for the Automotive Repair Dealer and Smog Check station licenses at both locations. ♦

## ASE Reaching Out to Women Auto Repair Customers

A consumer outreach and recruitment program aimed at women was recently announced by Automotive Service Excellence (ASE), because women purchase 70 percent of all auto repair services, according to ASE research.

In addition, ASE has produced several new recruiting videos called "Career Encounters" for employment in auto, truck, and body repair, as well as parts sales.

(See *Women*, continued page 5)

## Disciplinary Actions

### Northern California

SCOTT'S EXPERT AUTO—San Leandro  
Douglas Scott Reynolds, Owner/Technician

*Order:* ARD registration revoked, stayed, placed on three years' probation, and suspended for 10 days. Smog Check Station license and Basic Area Smog Check Technician license revoked. Further ordered to report to BAR as directed and reimburse BAR \$4,000 for costs of investigation and prosecution. (08/11/99)

TAREK MOUSA ABOUREMELEH—San Leandro,  
aka Tarek Mousa Abou Remeleh, aka Tareq Musa Abu Ermeleh

*Order:* Basic Area Smog Check Technician license revoked. (08/12/99)

PORFIRIO LEON CASTILLO—Redwood City

*Order:* Basic Area Smog Check Technician license revoked. (08/12/99)

FREDS SMOG SPOT—Campbell

Frederick William Pritchett, Jr., Owner/  
Technician—San Jose

*Order:* ARD registration, Smog Check Station license and Basic Area Smog Check Technician license revoked. (08/12/99)

MODERN AUTO SERVICES—Oakland

Minh Sam Tran, Owner

*Order:* ARD registration and Smog Check Station license revoked. (08/12/99)

PIERRES AUTO CLINIC—Hayward

Pierre Smayra, aka Pierre Nicholas Smayra, Owner

*Order:* ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed and reimburse BAR and Attorney General for costs of investigation and prosecution in the amount of \$7,000. (08/12/99)

YI WEN SONG—Oakland

*Order:* Advanced Emission Specialist Technician license revoked. (08/12/99)

ARROYO'S GARAGE—Delhi

Ignacio A. Arroyo, Owner

*Order:* ARD registration revoked, stayed, placed on five years' probation, and suspended for 60 days. Smog Check Station license revoked. Further ordered to report to BAR as directed, successfully complete 120 hours of BAR-approved, automotive-related studies, and reimburse BAR \$4,500 for costs of investigation and prosecution. (08/20/99)

DONALD RAY GLENN—Delhi

*Order:* Basic Area Smog Check Technician license revoked, stayed, placed on three years' probation, and suspended for 60 days. Further ordered to report to BAR as directed and successfully complete a BAR-certified full Clean Air Car course. (08/20/99)

ANTHONY J. CATANESE—Roseville

*Order:* Advanced Emission Specialist Technician license revoked. (08/24/99)

CAL AUTO CENTER—San Jose

Myung Ryong Shin, Partner; Seung Joo Young, Partner

*Order:* ARD registration and Smog Check Station license revoked. (08/25/99)

MYUNG RYONG SHIN—Union City

*Order:* Advanced Emission Specialist Technician license revoked. (08/25/99)

KHANS SMOG PRO—Berkeley

Shahzada Khan, Owner

*Order:* ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license revoked, stayed, placed on three years' probation, and suspended for 15 days. Further ordered to report to BAR as directed and reimburse BAR \$5,576.69. (08/26/99)

AUTO SMOG—Palo Cedro

Bruce Normal Jorgensen, Owner/Technician

*Order:* ARD registration and Basic Area Technician License revoked, stayed, and placed on two years' probation. Further ordered to report to BAR as directed and reimburse BAR \$2,000 for costs of investigation and enforcement. Smog Check Test Only Station license revoked. Smog Check Test and Repair Station license was applied for and granted, subject to the same probationary terms and conditions. (08/31/99)

### Southern California

RECON CONNECTION OF CORONA—Corona

John Feodor Ponomaroff, Owner

*Order:* ARD registration invalidated, stayed, placed on three years' probation, and suspended for 30 days. Smog Check Station license revoked, stayed, placed on three years' probation, and suspended for 30 days. Further ordered to report to BAR as directed and reimburse BAR \$2,396.25 for costs of investigation. (08/05/99)

ARMEN'S COMPLETE AUTO SERVICE—

Northridge Armen Avani, Owner/Technician—Reseda

*Order:* ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license and Advanced Emission Specialist license revoked. Further ordered to report to BAR as directed. (08/12/99)

GUILLERMO ANTONIO AVILES—Los Angeles

*Order:* Advanced Emission Specialist Technician license revoked. (08/25/99)

ARTHUR GILBERT GARZA—Whittier

*Order:* Advanced Emission Specialist Technician license revoked. (08/25/99)

MORALES AUTO REPAIR—Hesperia

Carlos Alberto Morales, Owner/Technician—Bell Gardens

*Order:* ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license and Advanced Emission Specialist Technician license revoked. Further ordered to report to BAR as directed and reimburse BAR \$15,500 for costs of investigation and enforcement. (08/25/99)

PECHUGA'S AUTO REPAIR—Los Angeles

Cecilio C. Hernandez, Owner

*Order:* ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed and reimburse BAR \$8,652 for costs of investigation and prosecution. (08/25/99)

EL TORO TEXACO—El Toro

Edward Benjamin Ramirez, Owner/Technician

*Order:* ARD registration, Official Lamp Station license, Official Brake Station license revoked, stayed, and placed on three years' probation. Smog Check Station license, Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for 15 days. Further ordered to report to BAR as directed and reimburse BAR \$7,000 for costs of investigation. (08/26/99)

SHAWN'S SMOG & AUTO REPAIR—

San Bernardino

Laila M. Jawbra, Owner

*Order:* ARD registration permanently invalidated, and Smog Check Station license revoked. (08/26/99)

DEAN ALLEN SMITH—Desert Hot Springs

*Order:* Advanced Emission Specialist Technician license revoked. (08/26/99)

VARGAS BROS AUTO REPAIR & ELECTRIC—

Montebello

Juan Roberto Vargas, Owner

*Order:* ARD registration permanently invalidated. Smog Check Station license revoked. (08/26/99)

BIENS AUTO REPAIR—Long Beach

Bien Lor Chuop, Owner/Technician

*Order:* ARD registration revoked, stayed, placed on three years' probation, and suspended for 60 days. Smog Check Station license revoked, stayed, placed on three years' probation. Smog Check Technician license revoked; however, if Emission Specialist Technician license is issued, it will be revoked, stayed, and placed on three years' probation. Further ordered to report to BAR as directed and reimburse BAR \$4,000 for enforcement costs. (08/27/99)

# SMOG CHECK STATION CITATIONS



FACILITY NAME	ADDRESS	CITY	ZIP	LEVEL	ARD NUMBER	CITATION NUMBER	ASSESS AMOUNT	ASSESS DATE	DATE MAILED
AAA Automotive	603 South D Street	Perris	92570	2	AD 193886	C-98-407	750	10/18/99	3/23/98
Rashid Shell Auto Repair	3300 South La Cienaga Blvd.	Los Angeles	90016	3	AL 175532	C-00-021	1500	10/04/99	7/30/99
*** Steve's Auto Service Inc.	4160 Saviers Road	Oxnard	93033	1	AF 194906	C-00-025	250	10/04/99	8/12/99
Pathfinder Chevron	21324 East Pathfinder Road	Diamond Bar	91765	2	AH 174096	C-00-028	750	10/04/99	8/12/99
Chuck and Sam's Automotive	2045 West Commonwealth	Fullerton	92833	1	AD 183304	C-00-048	250	10/18/99	8/18/99
Smog Pros	16742 Beach Blvd.	Huntington	92647	1	AK 156415	C-00-055	250	10/04/99	8/18/99
Tiger Motors	339 North Harbor	La Habra	90631	1	AD 062889	C-00-068	250	10/15/99	8/18/99
California Smog Certificate	11 3rd Avenue	Chula Vista	91910	1	AG 088824	C-00-070	250	10/08/99	8/18/99
Crown Valley Auto Service	27682 Crown Valley	Mission Viejo	92691	1	AH 179683	C-00-072	250	10/04/99	8/18/99
** Speedee Oil Change & Tune	6604 Folsom Auburn Road	Folsom	95630	1	AG 173634	C-00-082	1500	10/06/99	8/18/99
Fast Smog N Tune	3732 Bancroft Drive	Spring Valley	91977	1	AB 158726	C-00-090	250	10/05/99	8/18/99
South Bay Auto Repair	811 Broadway, Sutie C	Chula Vista	91911	1	AJ 191245	C-00-092	250	10/20/99	8/18/99
Seal Beach ARCO Smog Pros	490 Pacific Coast Highway	Seal Beach	90740	3	AK 196616	C-00-099	1500	10/25/99	8/26/99
Leisure World Unocal	24082 El Toro Road	Laguna Hills	92653	3	AL 163862	C-00-101	1500	10/26/99	8/26/99
Laguna Auto Service Center	1779 South Coast Highway	Laguna Beach	92651	2	AF 147573	C-00-103	750	10/15/99	8/26/99
Russell W. Conkle Unocal Service	12071 Seal Beach Blvd.	Seal Beach	90740	2	AA 001473	C-00-105	750	10/04/99	8/26/99
Tune Tronics	1346 West Rosecrans	Gardena	90247	2	AG 168112	C-00-113	750	10/04/99	8/26/99
Smog Pros Test Only	23921 Alicia Parkway	Mission Viejo	92691	1	AE 199828	C-00-115	250	10/29/99	8/26/99
De Anda Auto & Truck Repair	2458 Durfee Avenue	El Monte	91732	2	AH 141785	C-00-119	750	10/12/99	8/26/99
Sunny's Chevron	14219 South Western Avenue	Gardena	90249	1	AA 129816	C-00-123	250	10/08/99	9/10/99
C & E Auto Repair & Smog	2409 N Fresno Street	Fresno	93703	1	AA 197887	C-00-130	250	10/12/99	9/02/99
Universal Auto & Truck Repair	1005 Barstow Avenue	Clovis	93612	2	AF 095809	C-00-132	750	10/12/99	9/02/99
AAA Smog & Auto Repair	505 West Baseline Avenue	San Bernardino	92410	2	AD 199007	C-00-134	750	10/25/99	9/02/99
S & S Crown Point Chevron	3804 Ingraham Street	San Diego	92109	1	AB 107668	C-00-136	250	10/20/99	9/02/99
Pacific Beach Shell	1885 Garnet Avenue	San Diego	92109	2	AC 159018	C-00-142	750	10/27/99	9/07/99
Penryn Auto Service	2210 Taylor Road #G	Penryn	95663	1	AB 164892	C-00-148	250	10/12/99	9/07/99
** Five Star Auto Care	12015 Dry Creek Road	Auburn	95602	1	AJ 135019	C-00-150	250	10/06/99	9/09/99
Pepes Auto Repair	6350 Freeport Blvd.	Sacramento	95822	1	AC 193685	C-00-152	250	10/21/99	9/23/99
Moes Oceana Unocal 76	502 South El Camino Real	Oceanside	92054	1	AE 160518	C-00-155	250	10/25/99	9/24/99
Pacific Coast Smog Check	1310 North Melrose #D	Vista	92083	1	AC 204501	C-00-159	250	10/08/99	9/24/99
Mission Center Texaco	5465 Mission Center	San Diego	92108	1	AJ 104908	C-00-161	250	10/25/99	9/24/99
Commercial Auto & Diesel	257 Garden Highway	Yuba City	95991	1	AL 048388	C-00-163	250	10/29/99	9/24/99
Sierra Automotive Center	1150 East Main	Grass Valley	95945	1	AF 184383	C-00-165	250	10/26/99	9/28/99
Joe's Automotive Repair	1461 G Street	Reedley	93654	1	AJ 142205	C-00-173	250	10/18/99	10/05/99

\* Stations that have had their Gold Shield Guaranteed Repair (GSGR) certification withdrawn.

\*\* Stations that have had their Gross Polluter Certification (GPC) Pilot authority withdrawn.

\*\*\* Stations that have had their GPC and Repair Assistance Program (RAP) authority withdrawn.

#

## The Bottom Line as of November 1, 1999

%

108	Cut score on the current smog exam.
68.80	Percent of technicians passing EA Smog Check exam in October.
8,024	Technicians completed BAR-97 eight-hour Transition Training.
8,299	Advanced (EA) technicians licensed.
4,507	Basic (EB) technicians licensed.
4,983	Test & Repair Stations statewide.
1,552	Gold Shield Guaranteed Repair (GSGR) stations statewide.
267	Gross Polluter Certification (GPC) stations statewide.
376	Test-Only stations statewide.
499	Test-Only lanes statewide.
87	GPC stations participating in the Repair Assistance Program (RAP).
2,990	Vehicles repaired under RAP.
17	Dismantlers participating in the Vehicle Retirement Program (VRP).
1,067	Vehicles retired under VRP.

## Women (continued from page 3)

In other ASE news, about 10,000 technicians registered for the November exams on the Internet, and ASE has just published an English-Spanish glossary that may be useful for students or for service writers to communicate with Spanish-speaking customers.

In addition, ASE grants Continuing Automotive Service Education (CASE) certifications to training providers and the processes used to develop training materials that meet ASE criteria. Among those certified are General Motors, Toyota, ASPIRE, and Echlin. Moreover, ASE is currently working on a process for technicians to get course credits for ASE certifications and continuing education credits for completing CASE certified courses.

For more information about ASE and its programs, visit the ASE webpage at [www.asecert.org](http://www.asecert.org), or call its 24-hour, automated information line toll-free at (877) 273-8324. ♦



State of California  
Gray Davis, Governor

California Department  
of Consumer Affairs  
Kathleen Hamilton, Director

Bureau of Automotive Repair  
Patrick Dorais, Acting Chief  
10240 Systems Parkway  
Sacramento, CA 95827

## BAR FIELD OFFICE PHONE NUMBERS

Bakersfield ..... (661) 833-6304  
Canoga Park ..... (818) 596-4400  
Culver City ..... (310) 410-0024  
Fresno ..... (559) 445-5015  
Fullerton ..... (714) 680-7851  
Oceanside ..... (760) 439-0942  
Richmond ..... (510) 243-9410  
Riverside ..... (909) 782-4250  
Sacramento ..... (916) 255-4200  
San Jose ..... (408) 277-1860  
South El Monte ..... (626) 575-6934  
DCA Cashiering ..... (916) 322-7002  
DCA Licensing ..... (916) 322-4000  
ET Help Desk ..... (916) 255-4476  
MCI ..... (800) 731-SMOG  
(Then press \*5\* for technical support)

**Consumer Assistance and  
Referee Center ... (800) 622-7733**

**DCA HOTLINE .... (800) 952-5210**

Bulk Rate  
U.S. Postage  
PAID  
Oakland, CA  
Permit No. 2101

## Little Scoops...

- ❖ A courtesy copy of the completely revised *Smog Check Inspection Manual* has been mailed to each licensed Smog Check station. Station owners and technicians are urged to review the manual, as many changes are included. The most significant change is that a vehicle must be in fuel control after emission repairs are completed. Changes will be highlighted in upcoming electronic messages sent directly to stations.
- ❖ Smog Check technician exams will resume on February 1, 2000. The earlier that applications are received by the Department of Consumer Affairs (DCA) Licensing Division, the earlier an applicant will be able to schedule one of the exams. Submittal of applications has slowed since the October deadline passed for testing with the current testing contractor. Applications submitted after the October deadline are handled by the Department of Consumer Affairs' new testing contractor (Exterior).
- ❖ The newly revised Smog Check technician exam will undergo a final quality check in February 2000, when it makes its debut. Exam data from candidates tested during the first two weeks will be checked to make sure that there are no problematic questions in the exam. That means results from the early February exams will not be available at the exam site. However, they will be mailed to candidates within two weeks. Once the quality check is finished and any needed adjustments are made, exam results will be provided at the site as soon as each exam is completed.
- ❖ If you are a Basic Area (EB) Technician who applied by the October deadline to upgrade to an Advanced Emission Specialist Technician (EA) without taking the exam, you must send your duplicate document fee of \$17.50 to PSI Examination Services no later than Monday, December 20. This will allow PSI enough time to process and print the license package by December 31. You should have received instructions by mail from the Licensing Division by the end of October. If you have any questions, call the DCA Licensing Division at (916) 322-4000.
- ❖ If you are an EB Technician who applied for the EA upgrade after the October application deadline, your application will be processed by the new testing contractor (Exterior) in February 2000.